

# Frontline Supervision

## PROFESSIONAL DEVELOPMENT

- Gain the skills you need to work as a front-line supervisor.
- Earn an industry-recognized credential.
- Advance in your current role or open new opportunities.



**Hourly Wages**  
Entry Level - \$21.82  
Median - \$29.94  
Experienced - \$32.56

Delaware Wages 2021

This program is designed to provide the core competencies that every manager needs to succeed. New and aspiring first-time supervisors will gain the knowledge and skills needed to be effective leaders in the workplace.

Upon completion of the program, participants are eligible to sit for the National Occupational Competency Technical Institute (NOCTI) General Management certification exam. The certification fee is included in the tuition cost.

Learn more or sign up on-line at:  
[polytechworks.com/programs/frontline-supervision](https://polytechworks.com/programs/frontline-supervision)

## CERTIFICATE PROGRAM



### AREAS OF STUDY

- Fundamentals of Leadership
- Computer Competency
- Communication Skills
- Human Resources
- Management & Operations
- Budgeting & Bookkeeping
- **108 hours | \$990\***

**Note:** Candidates must provide documentation of secondary credential, or documentation that attainment of credential will be completed within six months of enrollment, meet with an advisor and achieve a satisfactory score on the entrance exam.

\*Any additional fees can be found by visiting [polytechworks.com](https://polytechworks.com) and selecting the link for the Career Training Catalog.